



REFERENCE DOCUMENT

SWITCH™ TECH

FARPOINTE READER CONFIGURATION

This reference document is intended for experienced installing technicians. It is a basic reference to assist in the configuration of a specific CONEKT® mobile reader (e.g. CSR-35L-ST, where the '-ST' suffix denotes Switch™ Tech support) via the BEST Switch™ Mobile Access app, in support of the reading of Switch™ Tech BLE credentials, such as “Keys” and Switch™ Fobs. For additional information or support on Switch™ Tech, please contact the BEST team at www.timeforaswitch.com, www.bestaccess.com/support or at +1-855-365-2407.

To configure a Farpointe Conekt reader for use with BEST Switch™ Mobile Access:

1. From the Apple App Store or Google Play Store, get the BEST Switch™ Mobile Access app.
2. Once installed on the target smartphone, launch the BEST Switch™ Mobile Access app.
3. Tap “Admin” at the bottom of the screen.
4. At the top of the admin screen, tap the option “Setup Core.”
5. At the bottom of the screen a scroll menu will appear with an option to “Setup Farpointe Reader.” Select it, then tap “OK” on the right.
6. A new screen will appear with one option being, “Configure-Farpointe Reader.” Select it, then tap “Start” in the upper right.
7. A new screen will appear with a message at the top saying, “Wakeup device to continue.”
8. Lightly tap the front face of the Conekt reader with the back of the smartphone. The Conekt reader will now begin the configuration process. Once complete, the BEST Switch™ Mobile Access app will display two check marks.

To use with Switch™ Tech mobile credentials:

1. Launch the BEST Switch™ Mobile Access app.
2. Tap the “Keys” option at the bottom of the app.
3. Tap “ACTIVATE” on the app.
4. Lightly tap the front face of the Conekt reader with the back of the smartphone.

For additional information or support on Switch™ Tech, please contact the BEST support team at www.bestaccess.com/support or at +1-855-365-2407.

For additional information or support on Conekt and the range of Farpointe mobile access solutions, please contact Farpointe’s support team at support@farpointedata.com or at +1-408-731-8700.

